

# PsyVisor — Terms of Service

Effective Date: July 22, 2025 Last Updated: July 22, 2025

Welcome to PsyVisor — your personal, AI-powered tool for reflection and insight in your therapeutic journey. These Terms of Service ("Terms") govern your access to and use of the PsyVisor platform, including our website, mobile applications, and any related services (collectively, the "Service").

By accessing or using PsyVisor, you confirm that you have read, understood, and agree to be legally bound by these Terms and our Privacy Policy. If you do not agree with these Terms, do not access or use the Service.

## 1. Overview of PsyVisor

PsyVisor is designed to enhance your therapy experience by providing a secure environment to:

- Record therapy sessions (only with your explicit consent)
- Generate private, AI-driven session summaries and emotional insights
- Track patterns and trends in your communication and emotional state
- Support your self-reflection between sessions

# PsyVisor — Terms of Service

## What PsyVisor is not:

- PsyVisor is not a licensed healthcare provider or mental health professional
- It is not intended for crisis intervention or emergency situations
- It does not provide clinical diagnosis, treatment, or medical advice

You should never rely on PsyVisor as a substitute for licensed therapeutic or psychiatric care.

## **2. Eligibility & Account Registration**

### To use the Service, you must:

- Be at least 18 years old or the age of majority in your jurisdiction
- Create a user account by providing accurate, complete, and current information
- Maintain confidentiality of your login credentials
- Be legally able to enter into binding contracts

You are solely responsible for all activity that occurs under your account. PsyVisor is not liable for unauthorized access due to failure to protect your credentials.

## **3. Acceptable Use Policy**

When using PsyVisor, you agree to:

- Use the Service solely for personal and lawful purposes
- Not share, post, or transmit any content that is illegal, harassing, abusive, defamatory, or infringes on the rights of others
- Not interfere with or disrupt the integrity, performance, or security of PsyVisor
- Not use bots, crawlers, or automated scripts to access the platform or extract data
- Not attempt to reverse-engineer, decompile, or tamper with our AI or system components

Violation of this policy may result in immediate suspension or permanent termination of your access.

## **4. Your Content & Rights**

All content you submit (including recordings, notes, and reflections) remains yours. However, by using PsyVisor, you grant us a limited, non-exclusive, revocable license to process your content solely for the purpose of delivering personalized insights and functionality within the platform.

We will never sell, share, or otherwise use your content beyond the scope of providing the Service to you unless required by law or with your explicit consent.

## **5. Limitations of the AI**

Our AI system is trained to assist with self-reflection, pattern recognition, and session summarization. However:

- It does not offer clinical diagnosis or treatment
- Its insights are suggestions, not definitive conclusions
- It is not a replacement for professional judgment

Please consult a licensed mental health provider for any therapeutic decisions or concerns.

## **6. Subscriptions & Paid Features**

PsyVisor offers both free and premium subscription plans. By subscribing to a paid plan, you agree to:

- Pay all applicable fees as described at the time of purchase
- Allow automatic billing unless canceled before the renewal date
- Understand that fees are non-refundable, including for partially used billing periods

All pricing information is transparent and will be communicated in advance of any changes.

## **7. Account Suspension or Termination**

We reserve the right to suspend or terminate your account if:

- You violate these Terms
- You misuse the Service in a way that disrupts or harms others
- Required by law or regulatory authority

You may terminate your account at any time through your user settings. Upon termination, your data will be deleted according to our retention policy.

## **8. Service Availability & Disclaimer**

PsiVisor is provided on an "as is" and "as available" basis. While we strive to maintain a reliable and secure platform, we make no guarantees regarding:

- Continuous availability or uninterrupted access
- The accuracy or completeness of AI-generated content
- Freedom from bugs, errors, or technical issues

Use of the Service is at your own risk. PsyVisor disclaims all warranties, express or implied, to the fullest extent permitted by law.

## 9. Modifications to These Terms

We may revise these Terms from time to time to reflect:

- Changes in our services or features
- Legal or regulatory updates
- User feedback or evolving best practices

If we make material changes, we will notify you in advance through the platform or by email. Continued use of the Service after the effective date of updates constitutes acceptance of the new terms.

## 10. Contact & Support

We're here to support you, not to judge. If you have questions, concerns, or need clarification about any part of these Terms, please reach out to us:

**[support@psyvisor.com](mailto:support@psyvisor.com)**

**Visit our Help Center (link coming soon)**